# SPORTAGE

Features & Functions Guide



## GETTING TO KNOW YOUR SPORTAGE

## Congratulations on Your New Kia Purchase!

Your new Kia vehicle has been designed, engineered and manufactured to provide you with years of comfortable and dependable driving. Kia is committed to quality, innovation, safety and — above all — your satisfaction.

## **Using This Guide**

The information contained in this guide is a brief overview that will help you become familiar with the operation and features of your new Kia vehicle. The flipbook format facilitates information access, while the detailed illustrations help to ensure the instructions are easy to follow.

This **Features & Functions Guide**, and the specific operational and safety information it provides, is not a substitute for your Owner's Manual. In the interest of your safety and that of your family, and to help you avoid risks that may result in death or serious injury, Kia reminds you to carefully read your Owner's Manual in order to fully familiarize yourself with the important information it contains.

While the information contained in this guide is accurate at the time of printing, Kia may change vehicle specifications without notice in advance, or after the fact, and assumes no liability in connection with such changes.

www.kia.com

Consumer - Roadside Assistance 1-800-333-4KIA (4542)

See Back Pages for Vehicle Maintenance Schedule

Always check the Owner's Manual for complete operating information and safety warnings.

## **ESSENTIAL FEATURES**

| Active ECO System  |
|--|
| Air Conditioning/Climate Control                           |
| Audio System – Standard Audio System*20                    |
| Audio System – UVO eServices System* 21                    |
| Audio System – UVO eServices/Premium Navigation System* 22 |
| Aux/USB/iPod® Port & Power Outlets 23                      |
| Bluetooth® Wireless Technology                             |
| Cruise Control   |
| Digital Clock  |
| Front Seat Headrests Adjustment                            |
| Passenger Airbag Off Indicator                             |
| Reclining/Folding Rear Seats                               |
| Fire Pressure Monitoring System (TPMS)                     |
| Nindshield/Rear Wipers & Washers                           |

Driving while distracted can result in a loss of vehicle control that may lead to an accident, severe personal injury and death. The driver's primary responsibility is in the safe and legal operation of a vehicle, and use of any handheld devices, other equipment or vehicle systems which take the driver's eyes, attention and focus away from the safe operation of a vehicle or that are not permissible by law should never be used during operation of the vehicle.

| VIDEOS & QR CODES                              | . 02 |
|--|------|
| INSTRUMENT CLUSTER                             |      |
| Instrument Cluster Overview                    |      |
| Indicators & Warning Lights                    |      |
| Fuel Economy                                   |      |
| Tire Pressure Monitoring System (TPMS)         |      |
| Trip Computer*/Tripmeter                       | 06   |
| Instant Fuel Consumption Mode*                 | 06   |
| LCD Instrument Cluster Modes                   |      |
| User Settings Mode                             | 07   |
| Service Mode                                   |      |
| Drive Mode Integrated Control System           | 08   |
| Active ECO System                              | 08   |
| DRIVER'S PANEL                                 | -    |
| Blind Spot Detection System (BSD)*             | 09   |
| Instrument Panel Dimmer                        |      |
| Lane Departure Warning System (LDWS)*          |      |
|  |      |
| Electronic Stability Control (ESC)             | 11   |
| Hill-Start Assist Control (HAC)                |      |
| Forward Collision Warning System (FCWS)*       |      |
| Power Liftgate Release Button*                 |      |
| Power Windows, Window Lock & Central Door Lock | 12   |
| Automatic Door Lock/Unlock                     |      |
| Power-Folding Outside Mirrors*                 |      |
| Heated Outside Mirrors*                        | 12   |
| Engine Start/Stop Button*                      | 13   |
| STEERING WHEEL CONTROLS                        |      |
| Headlights & High Beams                        |      |
| Turn Signals & Fog Lights*                     | 15   |
| LED Daytime Running Lights (DRL)*              | 15   |
| Windshield/Rear Wipers & Washers               |      |
| Tilt/Telescoping Steering Wheel                | 16   |
| Audio Controls                                 | 17   |
| Cruise Control                                 |      |
| Bluetooth® Wireless Technology                 | 18   |
| AUDIO SYSTEMS                                  |      |
| Standard Audio System*                         | 20   |
| UVO eServices System*                          |      |
| UVO eServices with Premium Navigation System*  |      |
| OVO GOGIVIOGS WITH FIGHHUM NAVIGATION SYSTEM   | 22   |
|  |      |

| CENTER PANEL Digital Clock  | 23  |
|---|-----|
| Aux/USB/iPod® Port & Power Outlets  |     |
| Automatic Climate Control*  |     |
| Manual Climate Control*   | 2!  |
| Automatic Gear Shift/Sportmatic® Shifting   | 20  |
| Paddle Shifters*  | 20  |
| Downhill Brake Control (DBC)  | 2   |
| AWD (All-Wheel Drive) Lock*   | 2   |
| Parking Assist System*  | 28  |
| Heated Steering Wheel   | 2   |
| Seat Warmers/Ventilated Seats*  | 2   |
| SEATING   |     |
| Power Adjustable Driver's Seat*   | 30  |
| 6-Way Manual Adjustable Driver's Seat*  | 30  |
| Reclining/Folding Rear Seats  | 3   |
| Front Seat Headrest Adjustment  | 3   |
| OTHER KEY FEATURES  |     |
| Smart Key*  | 32  |
| Remote Keyless Entry (Folding Key)*   | 3   |
| Double-Turn Lock/Unlock All   | 3   |
| Fuel Door Release   | 3   |
| Fuel Cap/Malfunction Indicator  | 3   |
| HomeLink $^{\!\scriptscriptstyle \otimes}$ with Auto-Dimming Rearview Mirror $^*$ | 3   |
| Map/Room Lamps  | 3   |
| Panoramic Sunroof Operation*  | 30  |
| Sunvisor  | 30  |
| Liftgate Release Button   | 3   |
| Smart Power Liftgate*   | 37  |
| Rear-Camera Display*  | 38  |
| Hood Release Lever and Latch  | 38  |
| Child Safety Locks  | 38  |
| SAFETY FEATURES   | 0.0 |
| Seat Belts  |     |
| Seat Belt Retractor Locks   | 39  |
| Occupant Detection System (ODS) / Passenger Airbag Off Indicator                  | 39  |
|   |     |
| NORMAL MAINTENANCE SCHEDULE   |     |
| LEGAL DISCLAIMERS (See Back Inside Cover Page                                     | )   |

## VIDEOS & QR CODES – SMARTPHONES, TABLETS AND COMPUTERS

Kia provides a number of video resources at your disposal to assist you with becoming familiar with the features and functions found in your Kia vehicle. You can access these resources by snapping the QR Codes with your smartphone/tablet (mobile devices) or by visiting the following website: **www.KuTechVideos.com/ql13/2017.** Continue reading for a more in-depth look at QR Codes and for instructions on how to use them.

#### What are QR Codes?

A QR Code is a square, 2-dimensional barcode that can be read by mobile devices loaded with an appropriate barcode or QR Code Reader App. The app reads the barcode image and then launches/uploads the specific information the code contains, such as URLs, text, photos, videos and so much more.

#### How to use QR Codes

If you have a mobile device with a QR Code Reader App, you can snap the code with your phone and you'll be provided a video with additional information pertaining to the topic. For example, in the Fuel Cap section, if you would like additional information, just snap the code with your mobile device to view the selected Kia Features & Functions Video.

## How to snap a QR Code

- With your mobile device, download a QR Code Reader App. With many devices, you can do this through an app store or marketplace
- 2. Open the QR Code Reader App on your mobile device
- 3. The app will utilize your device's camera. Center the code in the camera viewing area:
  - With some apps, as soon as the app recognizes the code, it will launch the corresponding video
  - With other apps, you will have to snap or take a picture of the code. The app will then launch the corresponding video
  - For operation specifics, refer to the instructions that come with the QR Code Reader App

#### QR CODE

#### **One-Click Fuel Cap Video**

To view a video on your mobile device, snap this QR Code or visit the listed website.



www.KuTechVideos.com/ql13/2017

**REMINDER:** When accessing videos on your mobile device, standard cellular data rates may apply.

#### QUICK TIPS

- 1. If you're having trouble scanning codes, check the following:
  - The code should be centered and focused in your mobile device's camera screen
  - · Consider moving your device closer to or farther away from the code
  - The code should be well lit, without significant shadow
  - · Avoid scanning from a significant angle
  - · Confirm that the device's app supports 2D QR Code scanning
  - Try another QR Code Reader App; not all apps are created equal

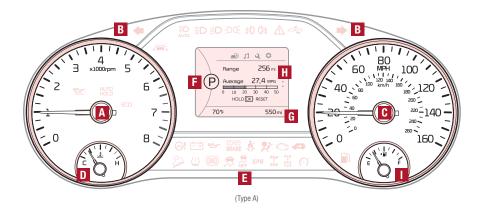
After scanning, if a "connecting" message appears and then nothing happens or there's a "connection error" message, this typically indicates that your device is having trouble connecting to the Internet

## **Instrument Cluster Overview**

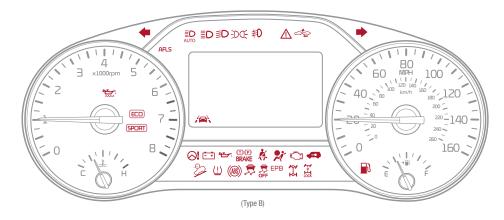
- **A** Tachometer
- **B** Turn Signal Indicators
- **C** Speedometer
- **D** Engine Temperature Gauge
- E Indicator & Warning Lights
- F Gear Shift Position Indicator
- **G** Odometer
- H Trip Computer\*/Tripmeter
- Fuel Gauge

Your vehicle's instrument cluster & indicator light locations may differ from those in the illustrations.

For more information on the instrument cluster and the function of all indicator and warning lights, please refer to the Owner's Manual.



## **Indicators & Warning Lights**

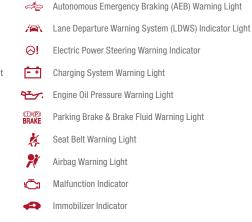


Your vehicle's instrument cluster & indicator light locations may differ from those in the illustrations.

For more information on the instrument cluster and the function of all indicator and warning lights, please refer to the Owner's Manual.



Master Warning Light



Downhill Brake Control (DBC) Indicator

Low Tire Pressure Light /Tire Pressure Monitoring
System (TPMS) Malfunction Indicator

Anti-lock Braking System (ABS) Warning Light
Electronic Stability Control (ESC) Indicator

Electronic Stability Control (ESC) OFF Indicator

AWD System Warning Light

AWD LOCK Indicator

Low Fuel Level Warning Light

## Fuel Economy

There are several factors that contribute to your vehicle's fuel economy, including maintenance of your vehicle, driving style, environmental conditions, vehicle weight and vehicle aerodynamics. Below are tips on how to help improve fuel economy:

- Keep your vehicle in good condition with regular maintenance
- Don't let the engine idle longer than necessary
- Drive at a moderate speed, accelerating smoothly and at a moderate rate
- · Keep tires inflated to the recommended pressure
- Travel lightly, without carrying unnecessary weight in your vehicles
- · Avoid placing large or heavy items on roof racks
- Avoid hilly, winding or poorly maintained roads

**REMINDER:** Driving range varies depending on a vehicle's fuel tank size, e.g., 12-gal. vs. 24-gal. Even though the two vehicles' MPG may be the same, the vehicle with the larger tank will have the greater range.

For more information on Fuel Economy, you can snap the QR Code to the right to view a video or refer to the brochure, "GETTING MORE OUT OF EVERY GALLON, FUEL-SAVING TIPS TO DRIVE BY" available at your local dealership.

## Tire Pressure Monitoring System (TPMS)

Low Tire Pressure

32

32 psi

25

32

The TPMS indicator (!) functions as both Low Tire Pressure Light and TPMS Malfunction Indicator.

The indicator (1) will illuminate if one or more tires is significantly



The Low Tire Pressure Position Indicator A is displayed on the LCD screen in the instrument cluster when one or more of your tires are underinflated.

Inflate tire(s) to specifications using an accurate digital tire pressure gauge to turn off Low Tire Pressure Light and Low Tire Pressure Position Indicator A. See front driver's door jamb for PSI specification.

When there is a problem with the TPMS, the TPMS Malfunction Indicator will blink for approximately one minute and then illuminate. See dealer for service.

**REMINDER:** Consult your dealer for service if Low Tire Pressure Light remains illuminated after inflating your tire(s).

#### **QUICK TIPS**

- Even with TPMS, tire pressure should be checked manually at least once a month. Only adjust tire pressure on "cold tires"
- For proper maintenance and optimal fuel economy, maintain recommended tire inflation pressures and stay within the load limits and weight distribution recommended for your vehicle
- In winter or cold weather, the TPMS light may illuminate if the tire pressure was adjusted to the recommended tire inflation pressure during warm weather

#### QR CODES

To view these videos on your mobile device, snap these QR Codes or visit the listed website.

Refer to page 2 for more information.

## **Fuel Economy Video**



www.KuTechVideos.com/ql13/2017

#### Tire Pressure Monitoring System



www.KuTechVideos.com/ql13/2017

## LCD Instrument Cluster Modes

Press the Mode button A to change LCD Instrument Cluster Modes.



**Trip Computer Mode:** Displays driving information for tripmeter, fuel economy, etc.



Turn-by-Turn Mode\*: Displays the state of the navigation



Lane Departure Warning System (LDWS) Mode\*:
Displays the state of the LDWS system



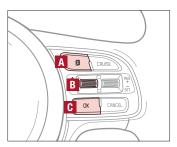
A/V Mode\*: Displays the state of the A/V system



Service Modes / Master Warning: Informs on upcoming service intervals and warning messages related to TPMS, BSD\* and others



**User Settings Mode:** Change the settings of the doors, lamps and other features



(Buttons located on Steering Wheel)

## Trip Computer/Tripmeter

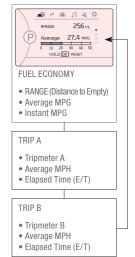
The Trip Computer is a driver information system that displays information related to driving. It appears on the display when the ignition switch or the ENGINE START/STOP button\* is in the ON position.

To cycle through the different LCD Instrument Cluster Modes, press the Mode button A.

When in Trip Computer mode , toggle the Move switch to cycle through the screens. When displaying TRIP A or TRIP B screens, press and hold the OK button to reset the Tripmeter to zero.

#### REMINDERS:

- Appearance of Tripmeter display may differ, as equipped
- All stored driving information (except Odometer and Range) is reset if the battery is disconnected



(Type B Cluster)

## **Instant Fuel Consumption Mode**

Press the Mode button A and cycle to the Fuel Economy screen in the Trip Computer to display Instant Fuel Consumption, which calculates fuel consumption during the past few seconds.

- 1. Keep your vehicle in good condition with regular maintenance
- 2. Travel lightly, without carrying unnecessary weight in your vehicles
- 3. Don't let the engine idle longer than necessary

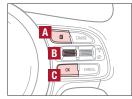
#### REMINDERS:

- Instant Fuel Consumption Mode is not to be used in calculation or as a reference for AVERAGE fuel economy
- If the vehicle speed exceeds 1 MPH (1.6 km/h) after being refueled with more than 1.6 gallons (6 liters), the average fuel economy will be cleared to zero (----)

## **User Settings Mode**

To enter the User Settings mode in the LCD Instrument Cluster Modes, press the Mode button A when the vehicle is at a standstill and with the ENGINE START/STOP button in the ON position and select User Settings .

You can navigate the selections on the display by toggling the Move switch **B**. Select the item by pressing the OK button **C**.



(Buttons located on Steering Wheel)

## **User Settings Modes**

## **Driving Assist\***

- Rear Cross Traffic Alert\*
- Autonomous Emergency Braking\*
- Forward Collision Warning\*

## Door/Liftgate (Tailgate)

- Automatic Lock & Unlock
- Two Press Unlock
- Power Liftgate\*
- Smart Liftgate\*

## Lights

- One-Touch Turn Signal
- Head Lamp Delay\*
- Welcome Light\*

#### Sound

- Park Assist System Volume\*
- Blind Spot Detection
   Sound\*
- Welcome Sound\*

#### Service Interval

- ON/OFF
- · Set Mileage/Months

## Convenience

- Steering Position
- Wiper/Light Display\*

## **Other Features**

- Fuel Economy Auto Reset ON/OFF
- · Fuel Economy Unit
- Temperature Unit
- Tire Pressure Unit\*

## Service Mode

To enter Service Mode, press the Mode button A and cycle to Service Mode . Then press the OK button to enter. System will display tire pressure status, number of miles remaining until next service is due, as well as the type of service due.

When service is required, the following will be displayed: Service Required.

To reset the Service Mode system, press and hold the OK button © for more than 1 second.

To turn Service In OFF, go to User Settings.

## **Service Interval Setting**

To set the service interval in User Settings mode:

- Press the Mode button A to cycle to User Settings
- If Service Interval is OFF, press the OK button to turn ON
- Use the Move switch B to select/change the interval setting
- Press the OK button C to select the interval







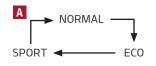
## Drive Mode Integrated Control System\*

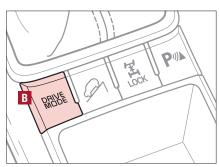
The Drive Mode may be selected based on the driver's preferences and road conditions.

To cycle through the different Drive Modes A, press the DRIVE MODE button B. The instrument cluster will display SPORT or ECO when selected. When in NORMAL mode, it will not display in the instrument cluster.

#### REMINDER:

- The system is turned ON and in NORMAL mode when ignition is in the ON position
- When ECO mode is selected, the indicator will display and system remains on, even when ignition is cycled. Otherwise the system will default to NORMAL.





(Located below gear shift)

## Active ECO System (ECO Mode)\*

Active ECO helps improve fuel economy by controlling several vehicle components. When activated, it optimizes drivetrain operations such as engine power and transmission to help improve fuel economy.

To turn ON, press the DRIVE MODE button **B** and select ECO mode. The green ECO indicator light **C** in the instrument cluster will illuminate, indicating that Active ECO is operating. Active ECO will remain on even when the ignition is cycled.

To turn Active ECO OFF, press the DRIVE MODE button B again.



#### **OR CODE**

#### **Active ECO System Video**

To view a video on your mobile device, snap this QR Code or visit the listed website.

Refer to page 2 for more information.



www.KuTechVideos.com/al13/2017

#### QUICK TIPS

## To help improve your fuel economy:

- Drive at a moderate speed, accelerating smoothly and at a moderate rate
- Keep tires inflated to the recommended pressure
- Be sure the wheels are properly aligned

For more information on the Active ECO indicator, refer to your Owner's Manual or contact your local dealership.

## Blind Spot Detection (BSD) System\*

The BSD system uses radar sensors to help alert the driver before changing lanes. The light on the BSD button A will illuminate when turned ON. The outside rearview mirror warning lights will also illuminate for 3 seconds.

The system will become active when the vehicle is traveling more than 20 mph and will alert the driver if another vehicle is detected by the radar sensor, up to 230 feet away.

#### Blind Spot Detection\*/Lane Change Assist\*

**1st-stage alert:** When another vehicle is detected within the BSD system boundary **B**, a yellow indicator will illuminate on the outside rearview mirrors.

**2nd-stage alert:** When 1st-stage alert is on and the driver activates a turn signal, a flashing yellow indicator will illuminate on the outside rearview mirrors and the system will sound an alert.

### Rear Cross Traffic Alert (RCTA)\*

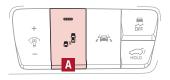
If the RCTA system sensors detect approaching vehicles from the left or right side **C**, the system will sound an audible alert, the warning indicators on the outside rearview mirror will illuminate and a message will appear on the LCD screen, with these conditions:

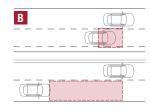
- When the gear shift is in Reverse
- · When the vehicle moves in reverse from a parked position
- · When the vehicle is moving less than 6 mph

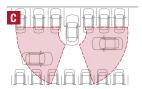
#### REMINDERS:

- When the BSD system is ON and the ignition is cycled to OFF then ON again, the BSD system returns to ON
- . The RCTA feature can be turned OFF/ON in User Settings

For more information on the Blind Spot Detection System, please refer to the Owner's Manual.







#### **OR CODE**

#### Blind Spot Detection System Video

To view a video on your mobile device, snap this QR Code or visit the listed website.

Refer to page 2 for more information.

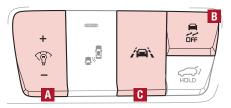


www.KuTechVideos.com/ql13/2017

## Instrument Panel Dimmer

With parking lights/headlights ON, toggle switch A up (+) or down (-) to adjust the brightness of the instrument panel illumination.

**REMINDER:** The Instrument Panel Dimmer does not adjust brightness on the audio/navigation system\* screens; use SETUP to adjust brightness on the screens.



(Buttons located on left of Steering Wheel)

## **Electronic Stability Control (ESC)**

The ESC system is designed to help stabilize the vehicle during cornering maneuvers. It is a good idea to keep the ESC turned ON for daily driving whenever possible.

Press ESC button B to turn ESC OFF/ON.

#### REMINDERS:

- ESC is turned ON by default at vehicle start-up. When ignition is cycled, ESC will turn ON again
- The ESC Indicator Light in the instrument cluster will illuminate whenever the ESC is in operation

## Lane Departure Warning System (LDWS)\*

With the ENGINE START/STOP button in the ON position, press the LDWS button to turn system ON. The instrument cluster indicator will illuminate green.

If the LDWS detects that you are veering outside of your lane, the system may issue a warning on the LCD screen and an alert may sound, under these conditions:

- The vehicle exceeds approximately 43 mph
- The LDWS system recognizes the lane the vehicle is traveling in

#### REMINDERS:

- · LDWS will not issue a warning if the turn signal is activated
- If the LDWS button is ON and ignition is cycled, the system will turn ON again. If the LDWS button is OFF, the system remains OFF



When the LDWS sensor detects the lane traveling in



When the LDWS sensor detects the vehicle veering outside of the lane traveling in, a yellow indicator will illuminate



When the LDWS sensor does not detect the lane traveling in



#### OR CODE

Lane Departure Warning System Video

To view a video on your mobile device, snap this QR Code or visit the listed website.

Refer to page 2 for more information.



www.KuTechVideos.com/al13/2017

The Lane Departure Warning System (LDWS) is not a substitute for safe and proper driving. Always drive safely and use caution. LDWS may not always alert the driver if the vehicle is driven outside of its lane.

## Hill-Start Assist Control (HAC)

HAC helps prevent the vehicle from rolling backward when accelerating from a stop while on a steep incline.

The HAC automatically activates whether the ESC is OFF or ON but does NOT activate when the ESC has malfunctioned.

**REMINDER:** The HAC does not operate when the gear shift is in the P (Park) or the N (Neutral) position.

#### **QUICK TIPS**

- When HAC is active (e.g., during initial acceleration from a stop on an incline), you may notice that the brakes will momentarily remain engaged after you depress the accelerator
- . HAC provides a 2-second delay before the vehicle may start rolling backward

## Forward Collision Warning System (FCWS)\*

The FCWS helps to alert the driver when rapidly approaching a vehicle that is slowing down, braking or stopped. A warning message will appear on the LCD screen and a chime will sound.



The FCWS will become active when the vehicle is traveling more than 25 mph.

To turn the FCWS off, go to User Settings in the LCD Instrument Cluster modes.

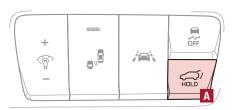
#### REMINDERS:

- The FCWS will be activated by default when vehicle power is cycled on, even when previous setting is off
- The FCWS will not operate when the vehicle is traveling more than approximately 50 mph

The Forward Collision Warning System (FCWS) is not a substitute for safe and proper driving. Always drive safely and use caution. FCWS may not always alert the driver when the vehicle is approaching another vehicle.

## Power Liftgate Release Button\*

Press the A button for approximately one second to open the liftgate.



(Buttons located on left of Steering Wheel)

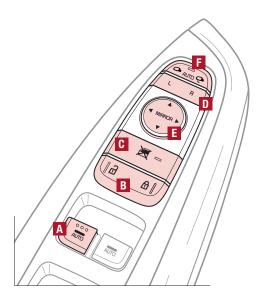
#### REMINDERS:

- If the engine is on, the gear shift must be in Park (P) position for the power liftgate to operate
- The power liftgate may not work properly in cold or wet climates

## Power Windows, Window Lock & Central Door Lock

- A Pull/Press to operate driver's window auto up/down
- B Press to unlock/lock all doors
- C Press to disable all rear passenger windows

**REMINDER:** When pressed **Q**, window controls for all Rear Windows are disabled, including from driver's controls.



## Automatic Door Lock/Unlock

Auto Door Lock/Unlock will engage when the gear shift is moved in to or out of the P (Park) position.

## **Power Folding Outside Mirrors\***

- D Press the L or R buttons to select the mirror to adjust
- E Press button arrows left/right or up/down to adjust mirror position
- Toggle button left/right to unfold/fold the outside rearview mirrors
- **F** Toggle button to center to automatically fold/unfold mirrors when:
  - Smart Key\* lock/unlock buttons are pressed
  - Outside door handle button is pressed
  - Driver approaches the vehicle with the Smart Key\*

REMINDER: To lock the mirror position, toggle button to the neutral (center) position

## Heated Outside Mirrors\*

Mirror heaters controlled with Rear Defroster.

## Engine Start/Stop Button\*

#### To start the engine:

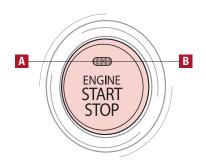
- 1. Depress the brake pedal
- 2. Press the ENGINE START/STOP button while in Park or Neutral

To turn the engine OFF, press the ENGINE START/STOP button.

To use the ENGINE START/STOP button, you must have the Smart Key fob on your person or inside the vehicle.

#### REMINDERS:

- In an emergency situation while the vehicle is in motion, you are able to turn the engine off
  and to the ACC position by pressing the ENGINE START/STOP button for more than 2 seconds
  or 3 times successively within 3 seconds
- If Smart Key fob battery is dead, with the lock button facing the ENGINE START/STOP button, hold the fob up against the ENGINE START/STOP button and press



#### OR CODE

## Engine Start/Stop Button and Smart Key Video

To view a video on your mobile device, snap this QR Code or visit the listed website.

Refer to page 2 for more information.



www.KuTechVideos.com/ql13/2017

## **QUICK TIPS**

To use electrical accessories:

#### ACC position

• When in the OFF position and without depressing the brake pedal, press the ENGINE START/STOP button once (Orange light 🛕

#### On position

- When already in the ACC position (Orange light 🛕) and without depressing the brake pedal, press the ENGINE START/STOP button again (Green light 📵
- When in the OFF position and without depressing the brake pedal, press the ENGINE START/STOP button twice (Green light 🖪)

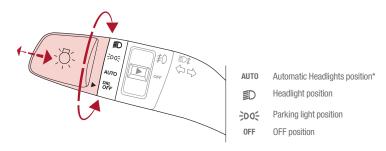
Keeping the vehicle in ACC or the ON position for extended periods of time without turning engine on may discharge the vehicle's battery

## STEERING WHEEL CONTROLS

## **Headlights & High Beams**

### To operate:

- Rotate lever to change the Headlight function
- Push lever to turn High Beams ON
- Pull lever to flash Headlights / High Beams



AUTO Light\* function — When the light switch is in the AUTO Light position, the tail lights and headlights will turn ON/OFF automatically. depending on the amount of light outside the vehicle.

## Adaptive Front Lighting System (AFLS)\*

The Adaptive Front Lighting System helps improve visibility during nighttime driving by aiming the low beam headlights in the direction the vehicle is moving. AFLS controls the aiming direction based on steering angle and speed.

When the light switch is in the AUTO Light position, the AFLS will activate.

REMINDER: When the AFLS indicator illuminates on the instrument cluster, the AFLS is not working properly. See authorized Kia dealer for service.

## High Beam Assist (HBA)\*

High Beam Assist automatically adjusts the headlight range by switching between high and low beams based on light from other vehicles and road conditions.

To enable HBA, toggle the light switch to the AUTO Light position and turn on the high beams by pushing the lever away from you. The High Beam Assist indicator will illuminate.

#### REMINDERS:

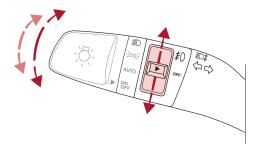
- . HBA will operate when vehicle speed exceeds 25 mph
- If the lever is pushed away from you while HBA is operational. HBA will turn off and the high beams will be on continuously. If the lever is pulled toward you while HBA is operational, HBA will turn off
- If the light switch is switched to the headlight position, HBA will turn off low beams will be on continuously

## Turn Signals & Fog Lights\*

### To operate:

- Turn Signals Move lever Up/Down for Right/Left turn signal
- · Fog Lights Push toggle switch to turn fog lights ON/OFF

**REMINDER:** Headlights must be ON for fog light operation.



**One-Touch Lane Change Signal** is activated by moving the Turn Signal Lever up/down slightly for less than 1 second and then releasing. The lane change signal will blink 3 times.

To change how many times (3/5/7) the Lane Change Signal blinks, go to User Settings Mode in the LCD Instrument Cluster modes.

For more information on the User Settings Mode, please refer to your Owner's Manual.

## LED Daytime Running Lights (DRL)\*

DRL may help others to see the front of your vehicle during the day. The lights will be on automatically when the ignition or ENGINE START/STOP button is ON and the headlight switch is in the AUTO position, unless one of the following occurs:

- · Headlights are on
- · Parking brake is applied
- · Fog lights are on
- · Engine is turned off
- Switch is in the OFF position

**REMINDER:** DRL only operates during the daytime.

#### **QR CODE**

#### Sportage Daytime Running Lights Video

To view a video on your mobile device, snap this QR Code or visit the listed website.

Refer to page 2 for more information.



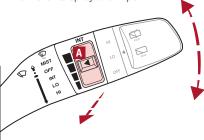
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## STEERING WHEEL CONTROLS

## Windshield Wipers & Washers

## To operate:

- Move lever Up/Down to change wiper modes
- Move button A to adjust intermittent wipe
- Pull lever to spray and wipe



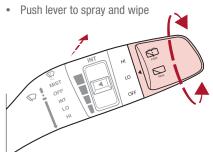
### QUICK TIP

Moving button up increases intermittent wipe frequency and wipe speed. Moving button down decreases frequency of wipes.

## Rear Wiper & Washer

### To operate:

Rotate rear wiper switch to change wiper modes



#### QUICK TIP

LO and HI sets wiper speed. No intermittent wipe function is available on rear wipers.

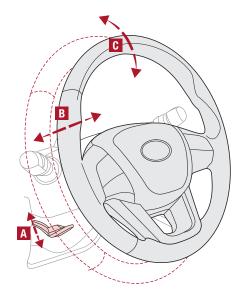
## Tilt/Telescoping Steering Wheel

To adjust the steering wheel, press the lock-release lever A down and adjust the distance **B** and desired angle **C**.

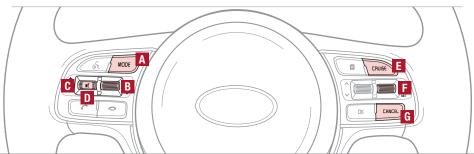
When finished, pull the lock-release lever A up to lock steering wheel in place.

#### **QUICK TIP**

It may be helpful to pull/push bottom of steering wheel toward/away from you to adjust desired distance prior to adjusting the angle.



### **Audio Controls**



- A Audio Mode button: Press to cycle through FM/AM/Sirius®/Media (CD/USB/iPod®/Aux/Bluetooth Audio®/My Music) modes
- B Seek/Preset button

FM/AM/Sirius® Modes: Press to advance through Preset Stations. Press and hold to Auto Seek Media Modes: Press to move Track Up/Down. Press & hold to Fast

Forward/Rewind

C Volume button: Press up/down to raise/lower volume

D Mute button: Press to mute all audio

### QUICK TIP

Pressing the Audio Mode button for more than 1 second will turn Audio Mode ON/OFF.

Your vehicle's steering wheel buttons may differ from those in the illustrations. For further audio system operations, refer to pages 20-22. See your Owner's Manual for more details.

Driving while distracted is dangerous and should be avoided. Drivers should remain attentive to driving and always exercise caution when using the steering-wheel-mounted controls while driving.

## **Cruise Control**

- E Cruise Control button: Press to turn the Cruise Control ON/OFF
- F Resume Cruising Speed button: Press up to resume or increase cruising speed

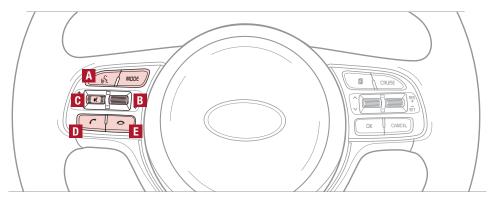
**SET Cruising Speed button:** Press down to set or decrease cruising speed

- G Cruise Control CANCEL button: To cancel Cruise Control, do one of the following:
  - · Press the brake pedal
  - · Press the CANCEL button

#### **QUICK TIPS**

- Cruise Control is designed to function above approximately 25 mph
- The Cruise Control system will not activate until the brake pedal has been depressed at least once after ignition ON or engine starting

## Bluetooth® Wireless Technology



- A Talk button: Press to activate voice recognition/bring up menus/place calls with minimal voice command prompts from the system
- B Volume button: Press up/down to raise/lower speaker volume
- C Mute button: Press to mute the microphone during a call
- PReceive/Place Call button: Press to receive/place/transfer calls. Press to place a call using voice command prompts from the system or to answer an incoming call
- E End Call button: Press to end a call or cancel a function

#### QUICK TIPS

- Phonebook transfer upload time varies by phone model and with number of phonebook entries
- Because of differences in phone quality, service providers and Bluetooth® Wireless Technology chip programming, functionality may differ from one phone to another
- · Changing language setting may delete paired phones

For Bluetooth® Wireless Technology FAQs, go to www.kia.com, Owners section or call Consumer Information for Bluetooth® Technology at (800) 333-4KIA.

Refer to your Owner's Manual for more specific Bluetooth® Wireless Technology phone pairing and operation instructions.

Your vehicle's steering wheel buttons may differ from those in the illustrations. See your Owner's Manual for more details.

Driving while distracted is dangerous and should be avoided. Drivers should remain attentive to driving and always exercise caution when using the steering-wheel-mounted controls while driving.

## Bluetooth® Wireless Technology

## **Pairing a Phone**

For instructions on how to pair a phone, refer to the audio system's user's guide or your vehicle's Quick Start Guide.

#### **QUICK TIP**

During the pairing process, be sure to accept the connection requests on the phone for phonebook download and to allow acceptance of all future *Bluetooth*® connection requests.

#### How to Place a Call

When using the voice command feature, wait for the system BEEP before speaking the command.

There are two options for placing a call using the steering wheel controls:

## Standard Audio System\*

- Option 1: Press the Receive/Place Call button (system will prompt you through call process)
- Option 2: Press the Talk button (system will BEEP to indicate it is ready for call placement). Then say the command "Call {name}" or "Dial {number}"

## **UVO eServices System\***

- Option 1: Press the Receive/Place Call button (displays the phone screen with number keypad)
- Option 2: Press the Talk button A. Then say the command "Call {name}" or "Dial {number}"

## **UVO eServices with Premium Navigation System\***

- Option 1: Press the Receive/Place Call button (displays the phone screen with number keypad)
- Option 2: Press the Talk button G. Then say the command "Call Name" or "Dial Number." followed by phonebook name or number

## Voice Recognition and Phone Contact Tips

The Kia Voice Recognition System may have difficulty understanding some accents or uncommon names. When using Voice Recognition to place a call, speak in a moderate tone, with clear pronunciation.

Help your *Bluetooth*® Wireless Technology Voice Recognition performance by making a few simple changes to your phone contacts:

- Use full names vs. short or single-syllable names ("John Smith" vs. "Dad," "Smith Residence" vs. "Home")
- Avoid using special characters or hyphens (@, &, #, /, -, \*, +, etc.)

## QR CODE

#### Voice Recognition Tips Video

To view a video on your mobile device, snap this QR Code or visit the listed website.

Refer to page 2 for more information.

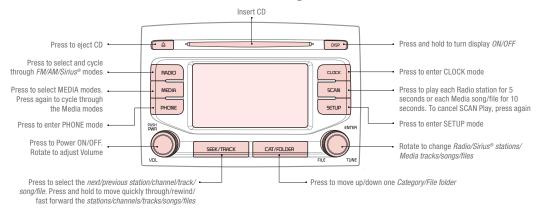


www.KuTechVideos.com/ql13/2017

- Avoid using acronyms ("In Case of Emergency" vs. "ICE")
- Spell words completely, no abbreviations ("Doctor Goodman" vs. "Dr. Goodman")

## Standard Audio Sustem\*

FM/AM/Sirius®/Media (CD, MP3, USB, iPod, AUX, My Music, Bluetooth® Audio)\*



#### **OR CODE**

#### **Standard Audio** System Videos

To view a video on your mobile device, snap this OR Code or visit the listed website.

Refer to page 2 for more information.



KuTechVideos.com/audio/base system

## **Audio System Setup Options**

Press the SETUP key, then using the touchscreen, press the menu item to enter (Display, Sound, Clock/ Calendar, Phone, System). Adjust the available settings for each equipped audio system setup option by pressing the onscreen buttons/arrows. Audio system setup options may include the following:

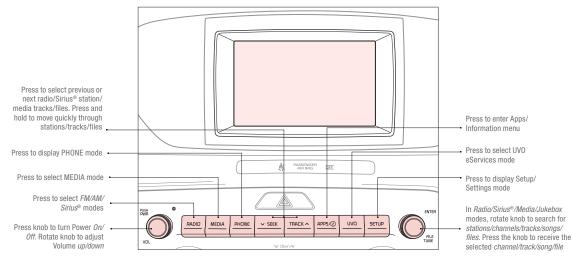
- **Display settings** Adjusting the Brightness, Mode Popup, Media Display
- Sound settings Sound Settings, Speed Dependent Volume Control, Voice Recognition Volume, Touchscreen Beep
- Clock/Calendar settings Clock Settings, Calendar Settings, Time Format, Clock Display
- Phone settings Pair Phone, Paired Phone List, Contacts Download, Outgoing Volume, Bluetooth® System Off
- System settings Memory Information, Prompt Feedback, Language

To adjust the Sound settings (bass, middle, treble, fader, balance) - When in the SETUP menu, select Sound and then Sound Setting. Adjust the settings by pressing the onscreen arrows and then Return == to exit.

For further audio system operations, refer to pages 21-22. Your vehicle's audio system may differ from that in the illustration. See your Owner's Manual for more details.

## **UVO eServices System\***

FM/AM/Sirius®/Media (MP3, USB, iPod, Jukebox, Aux, Bluetooth® Audio)



#### OR CODE

#### UVO eServices System Video

To view a video on your mobile device, snap this QR Code or visit the listed website.

Refer to page 2 for more information.



KuTechVideos.com/audio/UVO eServices

## UVO eServices Registration/Activation – To use UVO eServices:

- Register through your UVO eServices app or at MyUVO.com
- On your smartphone, go to an app store or marketplace to download the UVO eServices app and log in to the app using your MyUVO.com account credentials
- 3. Follow the app's phone pairing and activation steps

**To adjust the Sound settings** (bass, middle, treble, fader, balance) – Select the on-screen SOUND button on the audio mode display. Then press the on-screen CHANGE button of the selection (FADER/BALANCE, TONE). To adjust, press the on-screen arrows.

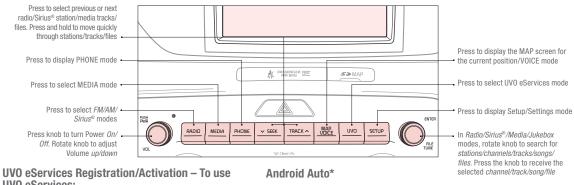
#### QUICK TIPS

- When using the voice command feature, wait for the system BEEP before speaking the command
- Only MP3 or WMA files may be played or copied to Jukebox
- At any time, you can interrupt UVO eServices System Command Feedback by pressing the TALK button on the Steering Wheel
- Prolonged use of the UVO eServices System in ACC mode may drain the vehicle's battery

Your vehicle's audio system may differ from that in the illustration. For further audio system operations, refer to pages 20-22. For more information on the UVO eServices System, refer to the UVO System User's Manual.

## UVO eServices with Premium Navigation\*

FM/AM/Sirius®/Media (Disc, USB, iPod®, Aux, Bluetooth® Audio, My Music)



## **UVO eServices:**

- 1. Register through your UVO eServices app or at MyUV0.com
- 2. On your smartphone, go to an app store or marketplace to download the UVO eServices app and log in to the app using your MyUVO.com account credentials
- 3. Follow the app's phone pairing and activation steps

#### **Sound Settings**

To adjust the sound settings (fader/balance, tone, touchscreen beep ON/OFF and Speed-Dependent Volume Control ON/OFF) from any audio mode:

- 1. Press the SETUP button on the Audio Control Unit
- 2. Select the on-screen SOUND button
- 3. Select the menu item to change settings
- 4. Use the on-screen buttons to adjust settinas
- 5. Press the Return button to save settings

Setting up Android Auto

- 1. From an Android Auto compatible device, download the Android Auto app from the Google Play™ Store
- 2. Open the Android Auto app and proceed with the on-screen instructions to complete setup on the mobile device.

#### How to start Android Auto

- 1. Press the SETUP hard key
- 2. Press the Connectivity icon
- 3. Check the box for Android Auto to enable Android Auto
- Connect the Android<sup>™</sup> device with the vehicle using a factory USB cable
- 5. From the vehicle's home screen, press the Android Auto icon to launch Android Auto

#### UVO eServices with Navigation Videos

**OR CODE** 

To view a video on your mobile device, snap this OR Code or visit the listed website.

Refer to page 2 for more information.



KuTechVideos com/audio/avn4

**REMINDER:** Your audio system may differ from those in the illustrations

#### **QUICK TIPS**

- . When using the voice command feature, wait for the system BEEP before speaking the command
- Prolonged use of the UVO eServices with Premium Navigation System in ACC mode may drain the vehicle's battery. A warning screen may appear periodically to remind users that the UVO eServices with Premium Navigation System should be operated with the engine running to prevent battery discharge

For further audio system operations, refer to pages 20-21. For more information on the UVO eServices with Navigation System, refer to the Car Multimedia System User's Manual.

## **CENTER PANEL**

## **Digital Clock**

## Standard Audio System\* Clock Setup:

- 1. Briefly press the CLOCK key (under 1 second) to display time screen
- 2. Press and hold CLOCK key for more than 1 second to enter the time setting mode
- 3. Use the touchscreen buttons to adjust the time

### **UVO eServices System\* Clock Setup:**

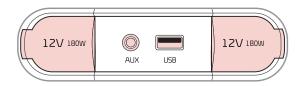
Press the SETUP button, then press the on-screen Clock icon to enter clock settings.

## **UVO eServices with Premium Navigation System\* Clock Setup:**

Press the SETUP button, then press the on-screen Clock icon to enter clock settings.

## Aux/USB/iPod® Port & Power Outlets

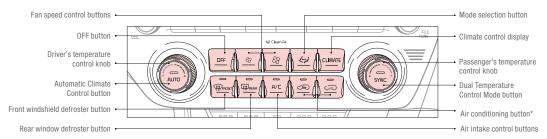
AUX and USB ports can be used to connect a smartphone or MP3 player.



#### **QUICK TIP**

The power outlets are inactive when the ignition is in the OFF position.

## Automatic Climate Control\*



#### **Climate Control Auto Function**

- Press AUTO to select Full Auto Operation The Full Auto setting automatically controls the airflow modes, fan speeds, air intake and air conditioning according to the temperature setting selected
- 2. Press SYNC to select Sync Temperature Control Operation

#### **Defrost Outside Windshield:**

- 1. Set Fan Speed to the highest position
- 2. Set Temperature to Hot
- 3. Press the Front Defrost button W

## **Defog Inside Windshield:**

- 1. Set Fan Speed to desired position
- 2. Set desired Temperature
- 3. Press the Front Defrost button W

#### **QUICK TIPS**

- Defrost mode activates A/C and opens Fresh Air vent to help dehumidify the air and improve Defroster performance
- During Auto Operation, the A/C indicator will NOT illuminate. The fan speed, air intake, air flow and air conditioning may automatically be engaged at any time to reach desired temperature and reduce humidity
- . Keep inside glass as clean as possible to reduce window fogging

### **Air Flow Modes**

To select Air Flow Modes, press the mode selection button:

Face-Level Floor-Level

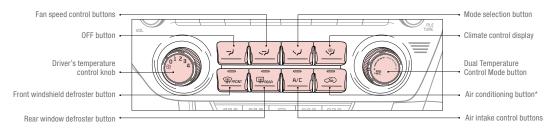
Bi-Level Floor/Defrost-Leve

#### REMINDERS:

- . When in AUTO mode, Air Flow mode and Fan Speed do not display on the Climate Control Display
- Warm air may flow in through vents if Recirculated Air button is not pressed ON (LED lit)
- Pressing any button during AUTO operation will deactivate the AUTO function and switch to manual mode, except for Temperature Control or DUAL Temperature Control

Your Automatic Climate Control system may differ from those in the illustrations. See your Owner's Manual for more details.

## Manual Climate Control\*



#### **Defrost Outside Windshield:**

- 1. Set **Fan Speed** to the highest position
- 2. Set Temperature to Hot
- 3. Press the **Front Defrost** button

## **Defog Inside Windshield:**

- 1. Set **Fan Speed** to desired position
- 2. Set Temperature to desired position
- 3. Press the **Front Defrost** button

#### Air Flow Modes

To select Air Flow modes, press the Mode selection buttons:



Face-Level



Bi-Level



Floor-Level



Floor/Defrost-Level

## **QUICK TIPS**

- Defrost mm mode activates A/C and opens fresh air vent to help dehumidify the air and improve defroster performance
- MAX A/C mode automatically engages recirculated air
- Keep inside glass as clean as possible to reduce window fogging

**REMINDER:** Warm air may flow in through vents if recirculated air button is not pressed ON (LED lit)

Your Manual Climate Control system may differ from those in the illustrations. See your Owner's Manual for more details.

## Automatic Gear Shift with Sportmatic® Shifting

**P:** Park **D:** Drive

R: Reverse [+]: Sport Mode Upshift

N: Neutral [-]: Sport Mode Downshift

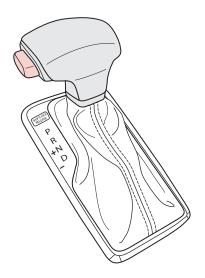
## **Sport Mode:**

To enter Sport mode, move shift lever from D to left gate

To shift while in Sport mode, move shift lever up [+] to upshift or down [-] to downshift.

#### **QUICK TIPS**

- Press brake pedal and depress release button to move gear shift from N to P, N to R or from P to any gear
- Sport mode downshifts are made automatically when the vehicle slows down.
   When the vehicle stops, 1st gear is automatically selected



#### **OR CODE**

## Sportmatic® Shifting Video

To view a video on your mobile device, snap this QR Code or visit the listed website.

Refer to page 2 for more information.



www.KuTechVideos.com/ql13/2017

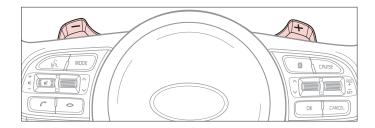
## Paddle Shifters\*

**Paddle Shifters** are operable when the shift lever is in the D position or in Sport mode.

Paddle Shifting: Pull the [+] or [-] paddle shifter once to shift up or down one gear.

#### REMINDERS:

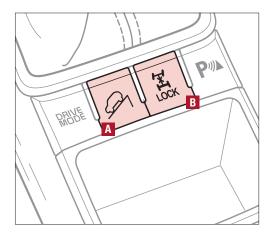
- The paddle shifters can be operated when the vehicle speed is more than 6 mph
- When in Sport mode, pulling the left and right paddle shifters at the same time will NOT shift gears



## Downhill Brake Control (DBC)

DBC helps drivers maneuver down steep hills by automatically braking for them, allowing drivers to concentrate on steering.

Press A button A to turn DBC ON/OFF.



(Located below gear shift)

#### **QUICK TIPS**

- When on, the DBC will turn OFF when button is pressed again or vehicle speed is over 38 mph
- If the red indicator illuminates, the DBC system may have malfunctioned.
   Take your vehicle to an authorized Kia dealer and have the system checked

**REMINDER:** The DBC defaults to OFF when ignition is cycled.

## AWD (All-Wheel Drive) Lock\*

When you select AWD Lock mode by pressing the AWD LOCK button B, the AWD LOCK mode increases the drive power when driving on wet pavement, snow-covered roads and/or off-road.

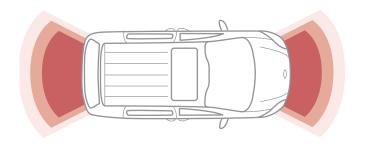
- This mode is used for climbing or descending sharp grades, off-road driving, driving on sandy and muddy roads, etc., to maximize traction
- This mode automatically begins to deactivate at speeds above 19 mph (30 km/h) and is shifted to AWD AUTO mode at speeds above 25 mph (40 km/h). If the vehicle decelerates to speeds below approximately 25 mph (40 km/h), however, the transfer mode is shifted into AWD LOCK mode again

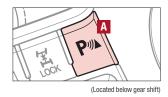
When the AWD LOCK mode is deactivated, a shock may be felt as the drive power is delivered entirely to the front wheels. This shock is not a mechanical failure

## Parking Assist System\*

The Parking Assist System\* is not a safety device. The Parking Assist System\* is a supplemental system that assists the driver by chiming if any object is detected within the sensing area to the front, rear and side of the vehicle when moving forward or backing up.

The system is activated when the ignition is ON and the vehicle is in R (Reverse). To deactivate the system, press the Parking Assist System\* button A (LED illuminated).





#### REMINDERS:

- . If the vehicle is moving at speeds over 3 mph, the system may not activate correctly
- When more than two objects are sensed at the same time, the closest one will be recognized first

The Parking Assist System\* is not a substitute for proper and safe backing-up procedures. Always drive safely and use caution when backing up. The Parking Assist System\* may not detect every object in front of or behind the vehicle.

## Heated Steering Wheel\*

While the ENGINE START/STOP button is in the ON position, press the Heated Steering Wheel button A to turn the steering wheel heater ON/OFF. The steering wheel heater will turn off automatically in 30 minutes, or when button [A] is pressed again to deactivate.

#### **QUICK TIPS**

- If the ignition is turned OFF then ON again within 30 minutes of the steering wheel heater being turned ON, the system will remain in the ON position
- System does NOT turn off when the ignition is cycled. To turn the system off, press the Heated Steering Wheel button [A]

## Seat Warmers / Ventilated Seats\*

## **B** Seat Warmers

- Press button once for high setting (3 LEDs lit)
- · Press button twice for medium setting (2 LEDs lit)
- Press a third time for low setting (1 LED lit) and again to turn OFF

## **C** Ventilated Seats

- Press button once for high setting (3 LEDs lit)
- · Press button twice for medium setting (2 LEDs lit)
- · Press a third time for low setting (1 LED lit) and again to turn OFF

#### **QUICK TIPS**

- System turns OFF when ignition is cycled. To turn system ON, press the seat warmer switch
- With the seat warmer switch in the ON position, the heating system in the seat turns off or on automatically depending on the seat temperature

#### **QR CODE**

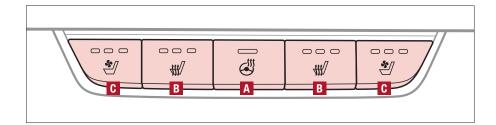
#### Heated and Ventilated Seats Video

To view a video on your mobile device, snap this QR Code or visit the listed website.

Refer to page 2 for more information.

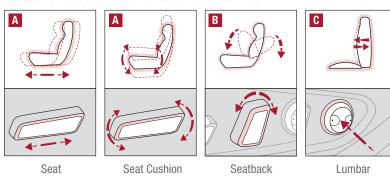


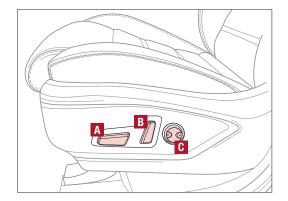
www.KuTechVideos.com/ql13/2017



## Power Adjustable Driver's Seat\*

Move/Press controls to adjust seat forward/backward, seat cushion tilt up/down, seatback forward/backward or lumbar forward/backward.





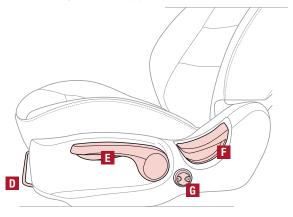
## 6-Way Manual Adjustable Driver's Seat\*

Pull lever **D** to slide seat forward/backward.

Pull/press lever **E** to adjust seat height.

Pull lever **F** to adjust seatback recline.

Press **G** to adjust lumbar support



#### QUICK TIP

When adjusting seat forward or backward, ensure seat clicks or locks into place before driving vehicle.

## Reclining/Folding Rear Seats

(Seat type with lever in front)

To recline the rear seatback:

- 1. Pull lever **E** up to unlock seat
- 2. Holding the lever up, adjust seatback to desired position
- 3. Release the lever and ensure the seatback is locked in place

**REMINDER:** The lever must return to its original position for the seatback to lock.

To fold the rear seatback:

- 1. Lower the rear headrests to the lowest position
- 2. Pull lever **E** up to unlock seat
- 3. Fold seatback flat toward the front of the vehicle



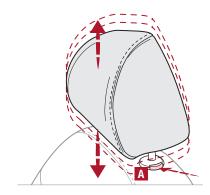
#### **QUICK TIP**

It may be necessary to adjust the front seatbacks to fully lower rear seats.

## Front Seat Headrest Adjustment

**To raise headrest** — Pull headrest up to the desired position

**To lower headrest** — Press lock **A**, then press the headrest down.



#### **QUICK TIP**

For easy adjustments, hold a headrest post with one hand while using the other hand to pull the headrest up from underneath.

## Smart Key\*

## **Smart Key Fob:**

- A Press to lock all doors
- B Press to unlock driver's door. Press twice in 4 seconds to unlock all doors and liftgate
- C Press and hold to unlock liftgate and manually open

**REMINDER:** The liftgate unlocks when the Smart Key is within close proximity of the vehicle.

- Press and hold for more than a half-second for Panic Alarm. To turn off Panic Alarm, press any button
- E Press to release Mechanical Key (button on reverse side of fob)

#### REMINDERS:

- If the Smart Key battery is weak or not working properly, hold the Smart Key fob up to the ENGINE START/STOP button (Lock button side closest) and press to start engine
- · Remote button configuration may vary depending on vehicle options

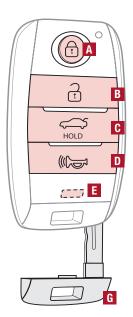
## Driver's Door Lock/Unlock button **E**:

- Press button once to unlock driver's door
- · Press again within 4 seconds to unlock all doors
- Press again to lock all doors

## Mechanical Key G:

- · Use to unlock/lock driver's door
- Use to turn Child Safety Locks (page 37)
- Use to lock glove box

For more information on the Mechanical Key, please refer to your Owner's Manual.







#### **QR CODE**

#### Engine Start/Stop Button & Smart Key Video

To view a video on your mobile device, snap this QR Code or visit the listed website.

Refer to page 2 for more information.



www.KuTechVideos.com/ql13/2017

#### QUICK TIP

The Smart Key's signal can be blocked by the normal operation of a cell or smartphone. To help prevent this, store each device separately.

**REMINDER:** Remote button configuration may vary depending on vehicle options.

## **OTHER KEY FEATURES**

## Remote Keyless Entry (Folding Key)\*

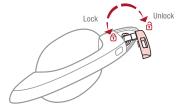
- A Press the release button to unfold the key.
- B Press to lock all doors
- C Press to unlock driver's door. Press twice in 4 seconds to unlock all doors and liftgate
- Press and hold to unlock liftgate and manually open
- E Press and hold more than 1 second for Panic Alarm. To turn OFF Panic Alarm, press any button

#### REMINDER:

- The liftgate does not automatically open when the **D** button is pressed
- The liftgate unlocks when the Smart Key is within close proximity of the vehicle
- · Remote button configuration may vary depending on vehicle options

## Double-Turn Lock/Unlock All

- Turn clockwise once to unlock driver's door
- Turn clockwise again within 4 seconds to unlock all doors
- Turn counterclockwise once to lock all doors



## Fuel Door Release

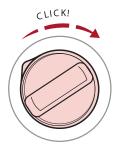
To open the fuel door, press the right edge of the fuel door.

**REMINDER:** The fuel door will open and close only when all doors are unlocked.

## Fuel Cap / Malfunction Indicator (Check Engine Light)

Tighten for ONE CLICK to prevent Malfunction Indicator ( from illuminating.

**REMINDER:** To open the fuel door, press the right edge of the fuel door.



#### **QR CODE**

**One-Click Fuel Cap Video** 

To view a video on your mobile device, snap this QR Code or visit the listed website.

Refer to page 2 for more information.



www.KuTechVideos.com/al13/2017

## **OTHER KEY FEATURES**

## HomeLink® with Auto-Dimming Rearview Mirror\*

A HomeLink® button

E Glare detection sensor

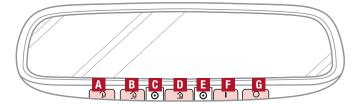
B HomeLink® button

F Automatic dimming ON

C Indicator light

G Automatic dimming OFF

D HomeLink® button



The HomeLink® / Auto-Dimming Rearview Mirror\* is designed to reduce glare from a vehicle's headlights located in the rear and also connect up to three electronic transmitters into one location.

- To turn automatic dimming ON, press II button
- To turn automatic dimming OFF, press O button G

**REMINDER:** Mirror indicator light **©** will illuminate when automatic dimming is ON.

## **How to Sync Transmitter with HomeLink®\***

If programming for the first time, begin with Step 1 (repeating this step will delete all information).

To program non-rolling and rolling code garage door openers and other devices:

- 1. Press and hold the left A and center D buttons simultaneously until the indicator light C begins to flash (to reprogram buttons, skip this step)
- 2. Press and hold the desired button A, B or D and hold the button on the transmitter while it is approximately 1 to 3 inches away from the mirror. The HomeLink® Indicator light G will flash rapidly once the frequency signal has been successfully programmed

To finish programming rolling code garage door openers, complete these steps:

- 3. Locate the "learn" or "smart" button on the garage door's motor head unit.

  Press and release the button and complete Step 4 within 30 seconds
- 4. Firmly press and release the programmed HomeLink® button up to three times

#### **QUICK TIPS**

- You can reprogram a single HomeLink® button by repeating Step 2
- Erasing programmed buttons will delete all trained transmitters

#### **Operating HomeLink®:**

Press one of the programmed HomeLink® buttons.

## **Erasing programmed buttons:**

Press and hold the left A and center D buttons simultaneously for approximately 20 seconds, and then release both buttons within 30 seconds.

If your garage door opener was manufactured in 2011 or later, and you're unable to program your vehicle's HomeLink® system, you may need to purchase a HomeLink Repeater Kit. For more information, go to www.HomeLink.com or call (800) 355-3515.

## **OTHER KEY FEATURES**

# Map/Room Lamps

Automatic turn off function\*

The interior lights automatically turn off approximately 30 seconds after the ignition or ENGINE START/STOP button\* is OFF.

## Map Lamp/Room Lamp Operation

Push the lens A to turn the map lamp ON/OFF. This light produces a spot beam for convenient use as a map lamp or as a personal lamp for the driver or the front passenger.

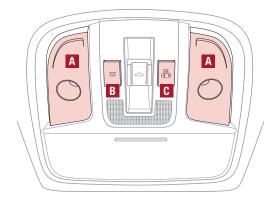
Map/Room Lamp Button - Press button B to turn the front and rear room lamps on and off.

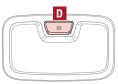
**Door Mode Button - Press button**  to enable or disable Door Mode. In Door Mode, the map and room lamps turn on when any door is opened. When all doors are locked or the ignition is on, the map and room lamp will turn off immediately.

**Rear Room Lamps** - Press the button D to turn the rear passenger lamp ON/OFF.

#### **QUICK TIPS**

- When doors are unlocked by the Smart Key, the lamp turns ON for approximately 30 seconds
- If your vehicle is equipped with the theft alarm system, the interior lights automatically turn
  off approximately 3 seconds after the system is in armed stage
- Using interior lights for an extended period of time may cause battery discharge





## Panoramic Sunroof Operation\*

The sunroof operation is controlled through a multi-directional switch/lever. The ignition or ENGINE START/STOP button\* needs to be in the ON position to operate the sunroof.

#### To slide the sunshade and sunroof:

- Auto Open: Slide the lever A backward to the farthest position and release
- Auto Close (sunroof only): Slide the lever A forward to the farthest position and release

## To slide the sunshade only:

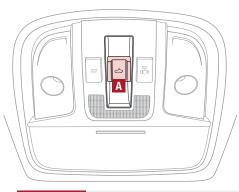
- Open: Slide the lever A partially backward to the first detent position and release
- Auto Close: Slide the lever A partially forward to the first detent position and release

## To slide the sunroof (with sunshade open):

- Open: Slide the lever A backward to the first detent position and release
- Close: Slide the lever A forward to the first detent position and release to close sunroof glass only. Slide the lever backward to the farthest position and release to close sunroof glass and sunshade

#### To tilt the sunroof:

- Raise: Push lever A upward.
- Lower: Pull lever A downward.



#### REMINDERS:

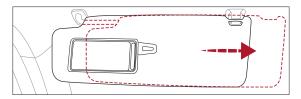
- Sunshade needs to remain OPEN while sunroof is open and vehicle is moving
- Sunshade cannot slide when it is in the tilt position or tilt while in an open or slide position

#### QUICK TIP

To stop the sunroof/sunshade at any position, push or pull the sunroof control lever in any direction.

#### Sunvisor

Use the sunvisor to shield direct light through the front or side windows.

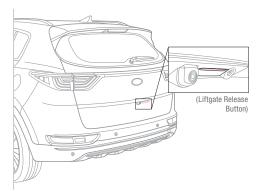


#### REMINDERS:

- · Sunvisor may not shield all direct light
- · The sunvisor may impair visibility if not adjusted properly
- Do not operate the vehicle if the sunvisor is impairing your visibility
- · Be aware of seating position when adjusting or swinging sunvisor around to or from the front or side windows

## Liftgate Release Button

Located underneath the rear liftgate hatch. With liftgate unlocked, press the Liftgate Release Button and pull the liftgate up by the handle to open.



#### **QUICK TIPS**

- The liftgate must be unlocked before it can be opened by the Liftgate Release Button
- The liftgate unlocks automatically, and can then be opened, when the Smart Key fob\* is within close proximity to the vehicle

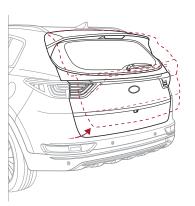
## Smart Power Liftgate\*

When the Smart Key fob is on your person and you are near the back of the vehicle, within close proximity, the hazard warning lights will blink and a chime will sound for about 3 seconds as an alert that the Smart Power Liftgate\* is about to open.

Then the alert system will blink and chime two additional times before opening the Smart Power Liftgate\*.

The Smart Power Liftgate\* feature is OFF by default. To enable the Smart Power Liftgate\*, go to User Settings in the LCD Instrument Cluster modes.

During the Smart Power Liftgate alert, the Smart Power Liftgate can be deactivated with the Smart Key by pressing any button on the key fob.



#### **QR CODE**

#### Smart Power Liftgate Video

To view a video on your mobile device, snap this QR Code or visit the listed website.

Refer to page 2 for more information.



www.KuTechVideos.com/ql13/2017

#### REMINDERS:

- All doors are closed and locked after about 15 seconds.
- The Smart Power Liftgate feature will not operate when the doors are recently closed and locked, and the Smart Key is still detected after 15 seconds near the vehicle or within 60 inches of the door handles, a door is not locked or closed or the Smart Key is in the vehicle

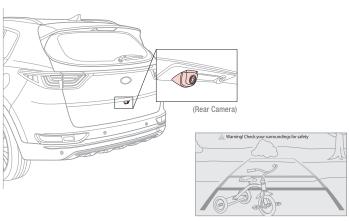
For more information on the Smart Power Liftgate operation, please refer to the Owner's Manual.

## Rear-Camera Display\*

The Rear-Camera Display system is not a safety device. It is a supplemental system that displays the view behind the vehicle through the UVO System\*, UVO eServices System\* or UVO eServices with Navigation\*/Premium Navigation\* screens while the vehicle is in Reverse.

#### The Rear-Camera Display activates when the:

- 1. ENGINE START/STOP\* button is in the ON position (Green Light)
- 2. Gear Shift Lever is in the R (Reverse) position



(Rear-Camera Display)

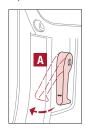
**REMINDER:** While camera is active, only the volume controls on the audio system can be operated.

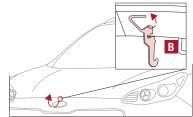
The Rear-Camera Display is not a substitute for proper and safe backing-up procedures. Always drive safely and use caution when backing up. The Rear-Camera Display may not detect every object behind the vehicle.

## Hood Release Lever and Latch

Opening the Hood:

- 1. Pull the Hood Release Lever A to unlatch the hood
- 2. In the front of the vehicle, lift the hood slightly, push the secondary latch **B** upward inside of the hood's center and lift the hood
- Pull out the support rod from the hood and set in place to hold the hood open





**REMINDER:** Open the hood only after turning the engine off, on a flat surface, with the gear shift in P (Park) position and the parking brake set.

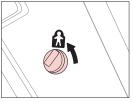
## Closing the Hood:

Lower the hood halfway and press down to securely lock in place.

# **Child Safety Locks**

Located on the rear edge of the rear passenger doors. Insert the ignition key into the hole and turn the key to the LOCK position to disable the inner door handles from opening the rear doors.

**REMINDER:** Child Safety Lock is located on rear passenger door jamb.



(Located on rear edge of rear passenger doors)

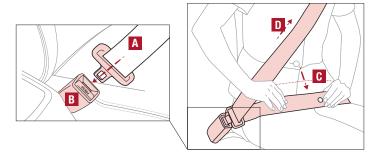
## **SAFETY FEATURES**

### **Seat Belts**

To properly fasten your seat belts:

- 1. Insert the belt tongue plate A into the buckle B until it clicks
- 2. Position the lap portion of the belt across your lap as LOW ON THE HIPS as possible **C**. Adjust the belt to a SNUG FIT by pulling up on the shoulder portion **D**

**REMINDER:** For maximum protection, always wear your seat belt.



#### **QUICK TIP**

The seat belt warning chime operates for driver's seat only.

## Seat Belt Retractor Locks

Retractor locks allow lap/shoulder seat belts to remain unlocked during normal vehicle operation for freedom of movement and increased comfort.

During a STRONG STOP, SUDDEN TURN or CERTAIN COLLISIONS, seat belt retractors will automatically lock the belts to reduce the risk of injury.

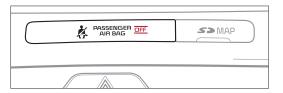
# Occupant Detection System (ODS) / Passenger Airbag Off Indicator

ODS detects the presence of the front passenger and adjusts or turns off airbag deployment accordingly.

Depending on the situation and type of accident, the system may:

- Deploy airbag (Adult)
- Not deploy the airbag (Unoccupied)

If the system determines that the airbag should not be deployed, the "PASSENGER AIRBAG OFF" indicator will illuminate.



#### Normal Maintenance Schedule

When your vehicle requires service, remember that your dealer knows your vehicle best. Your dealer has factory-trained technicians, recommended special tools, genuine Kia replacement parts and is dedicated to your complete satisfaction. For expert advice and quality service, see your authorized Kia dealer.

#### 7,500 Miles

#### PERFORM:

- Add fuel additive<sup>1</sup>
- Rotate tire position

#### **REPLACE:**

 Engine oil and filter (2.0 Turbo GDI, replace every 6,500 miles; 2.4 GDI, replace every 7,500 miles)

#### **INSPECT\*:**

- Air cleaner filter
- Vacuum hose
- Intercooler, in/out hose, air intake hose (Turbo GDI, every 7,500 miles)

#### 15,000 Miles

#### PERFORM:

- Add fuel additive<sup>1</sup>
- Rotate tire position

#### REPLACE:

- Engine oil and filter (2.0 Turbo GDI, replace every 6,500 miles; 2.4 GDI, replace every 7,500 miles)
- Climate control air filter (for evaporator and blower unit)

#### INSPECT\*:

- Air cleaner filter
- Vacuum hose
- Air conditioning refrigerant
- Brake hoses and lines
- Drive shafts and boots
- Exhaust pipe and muffler
- Front brake disc/pads, calipers

- Propeller shaft (AWD)
- Rear brake disc/pads
- Steering gear box, linkage and boots/lower arm ball joint, upper arm ball joint
- · Suspension mounting bolts
- Intercooler, in/out hose, air intake hose (Turbo GDI, every 7,500 miles)

\*And, if necessary, adjust, correct, clean or replace

1 If TOP TIER detergent gasoline is not available, one bottle of additive is recommended. Additives are available from your authorized Kia dealer along with information on how to use them. Do not mix other additives.

#### **QUICK TIP**

Check your Maintenance Schedule or schedule an appointment with a dealer using your UVO eServices account by logging into your UVO App or your account on MyUVO.com (Vehicles equipped with UVO eServices only – See pages 20-21 for setup information)

<sup>\*</sup>And, if necessary, adjust, correct, clean or replace

<sup>&</sup>lt;sup>1</sup> If TOP TIER detergent gasoline is not available, one bottle of additive is recommended. Additives are available from your authorized Kia dealer along with information on how to use them. Do not mix other additives.

## Normal Maintenance Schedule (Continued)

## 22,500 Miles

#### PERFORM:

- Add fuel additive<sup>1</sup>
- · Rotate tire position

#### **REPLACE:**

 Engine oil and filter (2.0 Turbo GDI, replace every 6,500 miles; 2.4 GDI, replace every 7,500 miles)

#### **INSPECT\*:**

- Air cleaner filter
- Vacuum hose
- Intercooler, in/out hose, air intake hose (Turbo GDI, every 7.500 miles)

#### 30,000 Miles

#### PERFORM:

- Add fuel additive<sup>1</sup>
- · Rotate tire position

#### **REPLACE:**

- Engine oil and filter (2.0 Turbo GDI, replace every 6,500 miles; 2.4 GDI, replace every 7,500 miles)
- Climate control air filter (for evaporator and blower unit)
- Air cleaner filter

#### **INSPECT\*:**

- Vacuum hose
- Air conditioning refrigerant
- Brake hoses and lines
- · Drive shafts and boots
- Exhaust pipe and muffler
- Front brake disc/pads, calipers
- Propeller shaft (AWD)
- Rear brake disc/pads
- Steering gear box, linkage and boots/lower arm ball joint, upper arm ball joint

- Suspension mounting bolts
- Brake fluid
- Fuel cap, fuel lines, fuel hoses and connections
- Fuel tank air filter (if equipped)<sup>2</sup>
- Parking brake
- Vapor hose, fuel filler cap
- Intercooler, in/out hose, air intake hose (Turbo GDI, every 7,500 miles)

<sup>\*</sup>And, if necessary, adjust, correct, clean or replace

<sup>&</sup>lt;sup>1</sup> If TOP TIER detergent gasoline is not available, one bottle of additive is recommended. Additives are available from your authorized Kia dealer along with information on how to use them. Do not mix other additives.

<sup>\*</sup>And, if necessary, adjust, correct, clean or replace

<sup>\*</sup>If TOP TIER detergent gasoline is not available, one bottle of additive is recommended. Additives are available from your authorized Kia dealer along with information on how to use them. Do not mix other additives. 2Fuel tank and air filter are considered to be maintenance free surging, loss of power, hard starting problem etc, replace the fuel filter immediately, but periodic inspection is recommended for this maintenance schedule depending on fuel quality.

## Normal Maintenance Schedule (Continued)

#### 37,500 Miles

#### PERFORM:

- Add fuel additive<sup>1</sup>
- Rotate tire position

#### **REPLACE:**

 Engine oil and filter (2.0 Turbo GDI, replace every 6,500 miles; 2.4 GDI, replace every 7,500 miles)

#### **INSPECT\*:**

- · Air cleaner filter
- Vacuum hose
- Rear axle oil (AWD)<sup>2</sup>
- Transfer case oil (AWD)2
- Intercooler, in/out hose, air intake hose (Turbo GDI, every 7,500 miles)

#### 45,000 Miles

#### PERFORM:

- Add fuel additive<sup>1</sup>
- Rotate tire position

#### **REPLACE:**

- Engine oil and filter (2.0 Turbo GDI, replace every 6,500 miles; 2.4 GDI, replace every 7,500 miles)
- Climate control air filter (For evaporator and blower unit)
- Spark plugs (Iridium coated 2.0 Turbo GDI)

## **INSPECT\*:**

- Air cleaner filter
- Vacuum hose
- · Air conditioning refrigerant
- · Brake hoses and lines
- · Drive shafts and boots
- · Exhaust pipe and muffler
- Front brake disc/pads, calipers

- Propeller shaft (AWD)
- · Rear brake disc/pads
- Steering gear box, linkage and boots/lower arm ball joint, upper arm ball joint
- · Suspension mounting bolts
- Intercooler, in/out hose, air intake hose (Turbo GDI, every 7,500 miles)

<sup>\*</sup>And, if necessary, adjust, correct, clean or replace

<sup>&</sup>lt;sup>1</sup> If TOP TIER detergent gasoline is not available, one bottle of additive is recommended. Additives are available from your authorized Kia dealer along with information on how to use them. Do not mix other additives. <sup>2</sup> Transfer case oil and rear axle oil should be changed any time they have been submerced in water.

<sup>\*</sup>And, if necessary, adjust, correct, clean or replace

<sup>1</sup> If TOP TIER detergent gasoline is not available, one bottle of additive is recommended. Additives are available from your authorized Kia dealer along with information on how to use them. Do not mix other additives.

## Normal Maintenance Schedule (Continued)

#### 52,500 Miles

#### PERFORM:

- Add fuel additive<sup>1</sup>
- · Rotate tire position

#### REPLACE:

 Engine oil and filter (2.0 Turbo GDI, replace every 6,500 miles; 2.4 GDI, replace every 7,500 miles)

#### **INSPECT\*:**

- · Air cleaner filter
- Vacuum hose

Do not mix other additives

 Intercooler, in/out hose, air intake hose (Turbo GDI, every 7.500 miles)

#### 60,000 Miles

#### PERFORM:

- Add fuel additive<sup>1</sup>
- · Rotate tire position

#### **REPLACE:**

- Engine oil and filter (2.0 Turbo GDI, replace every 6,500 miles; 2.4 GDI, replace every 7,500 miles)
- · Climate control air filter (for evaporator and blower unit)
- Air cleaner filter

#### **INSPECT\*:**

- Vacuum hose
- Air conditioning refrigerant
- Brake hoses and lines
- Drive shafts and boots
- Exhaust pipe and muffler
- Front brake disc/pads, calipers
- Propeller shaft (AWD)
- · Rear brake disc/pads
- Steering gear box, linkage and boots/lower arm ball joint, upper arm ball joint

- Suspension mounting bolts
- Brake fluid
- · Fuel cap, fuel lines, fuel hoses and connections
- Fuel tank air filter (if equipped)<sup>2</sup>
- Parking brake
- Vapor hose and fuel filler cap
- Valve clearance (if equipped)<sup>3</sup> (First 60,000 miles)
- Drive belts (First 60,000 miles and after every 15,000 miles)
- Turbo GDI,Intercooler, in/out hose, air intake hose (Every 7,500 miles)

<sup>\*</sup>And, if necessary, adjust, correct, clean or replace

1 If TOP TIER detergent gasoline is not available, one bottle of
additive is recommended. Additives are available from your
authorized Kia dealer along with information on how to use them.

<sup>\*</sup>And, if necessary, adjust, correct, clean or replace

<sup>1</sup> HTOP TIER detergent gasoline is not available, one bottle of additive is recommended. Additives are available from your authorized Kia dealer along with information on how to use them. Do not mix other additives. Fuel tank air filter are considered to be maintenance free but periodic inspection is recommended for this maintenance schedule depending on fuel quality. \*Inspect for excessive tappet noise and/or engine vibration and adjust if necessary.

NOTES

#### **LEGAL DISCLAIMERS**

Driving while distracted is dangerous and should be avoided. Drivers should remain attentive to driving and always exercise caution when using the steering-wheel-mounted controls while driving.

Driving while distracted can result in a loss of vehicle control that may lead to an accident, severe personal injury and death. The driver's primary responsibility is in the safe and legal operation of a vehicle, and use of any handheld devices, other equipment or vehicle systems which take the driver's eyes, attention and focus away from the safe operation of a vehicle or that are not permissible by law should never be used during operation of the vehicle.

Safety Features: No system, no matter how advanced, can compensate for all driver error and/or driving conditions, Always drive responsibly.

Airbags: For maximum protection, always wear your seat belt.

Android Auto: Android Auto is a trademark of Google, Inc. Android\*\* is a registered trademark of Google, Inc. Distracted driving can result in a loss of vehicle control. Never use a handheld device or vehicle system that takes your focus away from safe vehicle operation. Navigation is for information purposes only, and Kia does not make any warranties about the accuracy of the information.

Apps: All information contained herein was based upon the latest available information at the time of appstore registration. Descriptions are believed to be correct, and Kia Motors Corporation (KMC) makes every effort to ensure accuracy, however, accuracy cannot be guaranteed. From time to time, KMC may need to update or make changes to the vehicle features and other vehicle information reported in this app. KMC, by the publication and dissemination of this material, does not create any warranties, either express or implied, to any Kia products. Contact your local Kia dealer for the most current information.

Autonomous Emergency Braking System (AEB): Autonomous Emergency Braking is not a substitute for safe driving, and may not detect all objects in front of vehicle. Always drive safely and use caution.

Bluetooth® Wireless Technology: The Bluetooth® word mark and logos are registered trademarks owned by Bluetooth SIG Inc., and any use of such marks by Kia is pursuant to license. A Bluetooth® enabled cell phone is required to use Bluetooth® wireless technology.

Driver Assist Features - Blind Spot Detection (BSD) with Lane Change Assist, Rear Cross Traffic Alert (RCTA), Lane
Departure Warning System, Parking Assist System, Rear-Camera Display: These features are not substitutes for safe driving,
and may not detect all objects surrounding vehicle. Always drive safely and use caution.

Electronic Stability Control (ESC)/ Traction Control System (TCS)/Hill-start Assist Control (HAC): No system, no matter how advanced, can compensate for all driver error and/or driving conditions. Always drive responsibly.

Engine Start/Stop Button with Smart Key: Always come to a complete stop before turning the engine on or off. However, if you have an emergency while the vehicle is in motion and must turn the engine off, you can turn the engine off to the ACC position by pressing the Start/Stop button for more than 3 seconds or 3 times in succession. If the vehicle is still moving, you can restart the engine by pressing the Start/Stop button with the shift lever in Neutral (N). With the engine off, hydraulic power assist for steering and braking will be disabled and the vehicle will be more difficult to control.

Forward Collision Warning System (FCWS): Forward Collision Warning System is not a substitute for safe driving and may not detect all objects in front of the vehicle. Always drive safely and use caution.

Front Seat Headrest Adjustment: Never attempt to adjust headrests when vehicle is in motion.

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HomeLink®: Homelink® is a registered trademark of Gentex Corporation

iPod® is a registered trademark of Apple Inc. iPod® mobile digital device sold separately, and connectivity requires the Kia accessory cable. Navigation: Distracted driving can result in a loss of vehicle control. When operating a vehicle, never use a vehicle system that takes your focus away from safe vehicle operation. Navigation is for information purposes only, and Kia does not make any warranties about the accuracy of the information.

Occupant Detection System (ODS): Kia vehicles use a number of different ODS types that vary by model.

Pandora® internet radio: Pandora® is a registered trademark of Pandora Media. Inc.

Parking Assist System: The Parking Assist System is not a substitute for proper and safe backing-up procedures. The Parking Assist System may not detect every object behind the vehicle. Always drive safely and use caution when backing up.

Roadside Assist: 24-hour Enhanced Roadside Assistance is a service plan provided by Kia Motors America, inc. Certain limitations apply. Overage details are available in the Kia Warranty and Consumer Information Manual. For access to Enhanced Roadside Assistance, a connected mobile phone via Bluetooth\* within the cellular service coverage area is required.

Seat adjustments: Reclining the passenger seats can reduce the effectiveness of the safety restraint system and may lead to additional injury in an accident.

Seat belts: For maximum protection, always wear your seatbelt.

Seat warmers: Use extreme caution when using the seat warmers to avoid burns. Refer to the Owner's Manual for more information.

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Smart Liftgate/Smart Power Liftgate: Driving with the trunk open may be unlawful and can draw dangerous exhaust fumes into your vehicle; if you choose to do so, keep air vents and all windows open for proper ventilation.

Sportmatic® is a registered trademark of Kia Motors America.

Steering-wheel-mounted controls: Driving while distracted is dangerous and should be avoided. Remain attentive to driving and be cautious when using steering-wheel-mounted controls while driving.

Sunvisors: Sunvisor may not shield all direct light. Do not operate the vehicle if sunvisor is impairing your visibility.

Tilt/Telescoping Steering Wheel: Never attempt to adjust steering wheel position when vehicle is in motion.

Tire Pressure Monitoring System (TPMS): Even with Tire Pressure Monitoring System, check tire pressure on regular basis.

**UVO eServices:** Distracted driving can result in a loss of vehicle control. Never use a handheld device or vehicle system that takes your focus away from safe vehicle operation.

UVO eServices app: App uses your smartphone data service. Normal cellular service rates will apply.

UVO eServices with Navigation/Premium Navigation: Distracted driving can result in a loss of vehicle control. Never use a handheld device or vehicle system that takes your focus away from safe vehicle operation. Navigation is for information purposes only, and Kia does not make any warranties about the accuracy of the information.

Vehicle Diagnostics: Vehicle Diagnostics checks powertrain, chassis and air bag systems, and is not a substitute for maintenance. See UVO eServices Maintenance Feature or Owner's Manual for maintenance schedule.



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Part Number: UL170-PS-004

Consumer - Roadside Assistance: 1-800-333-4KIA (4542)



## SPORTAGE CUSTOMER DELIVERY CHECKLIST

| Owner's Name:  | VIN:   | Mileage:  |
|--|--|---|
| Dealership Name:   | Sales Consultant:  | Date:   |
| BEFORE DELIVERY  |  |   |
| ☐ Test and confirm "Good Battery" using ☐ Verify all tire pressures are to spec (se ☐ Verify proper operation of Remote Keyl ☐ Ensure floor mats are snapped into pla ☐ Verify vehicle is clean (interior and external length of the confirmation of the verify vehicle is clean (interior and external length). | e driver's door label) LF L ess Entry and Smart Key lock/unloc ce (if applicable) erior), in good condition and free of hicle (Owner's Manual, Warranty an | RR RF RRck chips and scratches nd Consumer Information booklet, |
| Tire Warranty booklet and Features & I   |  | em User's Manual)   |
| ☐ Air Conditioning / Climate Control – page<br>Demonstrate Air Flow modes, Defogging   |  |   |
| Automatic*   |  | Manual*   |
| ☐ Windshield Wipers & Washers – page 16  | ☐ Rear Wiper & Wa  | asher – page 16   |
| To operate:  • Move lever Up/Down to change Wiper modes  • Move INT switch to adjust Intermittent Wipe Speed  • Pull lever to spray and wipe   | To operate: • Rotate Rear Wiper • Push lever to spra   | switch to change Wiper modes<br>y and wipe                      |
| OFF:<br>INT:<br>LO: S  | Single wipe Wiper off ntermittent wipe slow wipe sast wipe   | ON: Normal wipe INT: Intermittent wipe* OFF: Wiper off          |



#### SPORTAGE CUSTOMER DELIVERY CHECKLIST

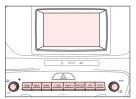
## KEY FEATURE WALKTHROUGH

Demonstrate the following with the customer

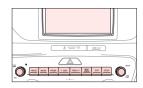
| ☐ Standard Audio System* – page 20 |
|------------------------------------|
| For more information, refer to the |
| Owner's Manual.                    |



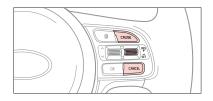
UVO eServices System\* – page 21 For more information, refer to the UVO System User's Manual.



UVO eServices with Premium
Navigation System\* – page 22
For more information, refer to the Car
Multimedia System User's Manual.

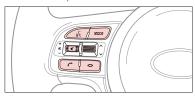


☐ Cruise Control – page 17
Demonstrate operation



☐ Bluetooth® Wireless
Technology – pages 18-19

Demonstrate operation



|  | Active | EC0 | System | – page | 8 |
|--|--------|-----|--------|--------|---|
|  |        |     |        |        |   |

☐ Digital Clock – page 23

☐ Engine Start/Stop Button\* – page 13

☐ Front Active Headrests - page 31

☐ HomeLink® with Auto-Dimming Rearview Mirror\* – page 34

☐ Park Assist System\* – page 28

☐ Panoramic Sunroof Operation\* – page 36

Passenger Airbag Off Indicator – page 39

☐ Rear-Camera Display\* – page 38

☐ Reclining/Folding Rear Seats – page 31

☐ Seat Warmers / Ventilated Seats\* – page 29

☐ Smart Key\* – page 32

☐ Sunvisor – page 36

☐ Tire Pressure Monitoring System (TPMS) – page 5

☐ Aux/USB/iPod® Port & Power Outlets – page 23

# **DURING DELIVERY**

\*if equipped

| טע | DRING BELIVERI  |
|----|---|
|    | Explain first service process and schedule first service appointment Tour Parts & Service departments, introduce staff & explain value of Kia Parts and Service Review recommended maintenance schedule and maintenance requirements to validate warranty Review business hours & Customer 360° Care Review the Kia 10-year/100,000-mile warranty program Ensure 100% satisfaction with sales and delivery process and no problems with the vehicle Confirm time and best contact number for initial dealer follow-up |
|    |   |

Customer: Date: